

Health and Wellbeing Board

Minutes

13 September 2023

Present:

Chair: Councillor Paul Osborn

**Board
Members:**

Councillor Ghazanfar Ali	Harrow Council
Councillor Hitesh Karia	Harrow Council
Councillor Pritesh Patel	Harrow Council
Councillor Norman Stevenson	Harrow Council
Jackie Allain	NHS (Reserve)
Yaa Asamany	Healthwatch Harrow
James Benson	NHS
Isha Coombes	North West London Integrated Care Board

**Non Voting
Members:**

Parmjit Chahal	Director of Children's Services	Harrow Council
Lisa Henschen		Harrow Borough Based Partnership
John Higgins	Voluntary Sector Representative	Voluntary and Community Sector
Chris Miller	Chair, Harrow Safeguarding Boards	Harrow Council
Shaun Riley		Harrow Council

In attendance: (Officers)	Matthew Adams	Assistant Director of Climate Change & Natural Resources	Harrow Council
	Sebastien Baugh	Consultant in Public Health	
	Sam Howard Johanna Morgan	Divisional Director, People Services Strategy; Commercialisation & Regeneration	Harrow Council
In attendance: (virtually)	Tony Bellis	Head of Culture & Leisure	Harrow Council
	Tim Bryan		
	Hugh Caslake Simon Crawford Shumaila Dar	Interim Assistant Director of Strategy & Partnerships	Harrow Council
	Anjali Joshi		
	Mavis Kusitor Anoushka Lakhtaria		
Apologies received:	Senel Arkut Dr Radhika Balu	Carole Furlong	

51. Attendance by Reserve Members

RESOLVED: To note the attendance at this meeting of the following duly appointed Reserve Members:

Ordinary Member

James Benson
Carole Furlong
Senel Arkut

Reserve Member

Jackie Allain
Sebastien Baugh
Shaun Riley

52. Declarations of Interest

RESOLVED: To note that there were no declarations of interests made by Members.

53. Minutes

RESOLVED: That the minutes of the meeting held on 22 June 2023, be taken as read and signed as a correct record.

54. Public Questions

RESOLVED: To note that no public questions, petitions or deputations had been received.

55. CQC Inspection of Community Nursing Services in Harrow

The Board received a presentation from the Director of Operations (Outer Northwest Division), Central London Community Healthcare NHS which provided an overview of the action taken by the Trust to meet the required areas for improvement identified in the CQC's findings following their inspection of the Community Nursing service in Harrow in October 2022.

Following on from the inspection, the trust was then given some recommendations and these recommendations were split into things which the trust should do and things which the trust must do.

The Board were informed that there were 3 should do actions and this related to ensuring that the handovers between the Community nurses and the teams included all the necessary key information and that a formal assessment of patient's capacity was recorded regularly to ensure staff reported on any safeguarding concerns to local authority.

In terms of the must do's, this related to ensuring that the trust put in place robust processes and systems in phase two to safely meet the needs of the patients and to ensure that clinical documentation is completed in sufficient time.

An Officer stated that in their experience the lack of proper formal assessment of mental capacity and their recording was widespread across several agencies and queried whether this was a hindrance to having joined up activity. It was confirmed that a survey had been designed to go out to staff to see how they felt, and it was picked up is that there was almost a fear of doing a mental capacity. It was stated that a supportive programme needed to be put in across the board to empower staff to be able to make these assessments.

In response to a Members question, it was confirmed that the production of the clinical triage function was as it is a more efficient and meant that patients were seen quicker.

Following a question from a Member, it was clarified that the current vacancy rate for staff was around 30%.

RESOLVED: That the Board notes the contents of the report and provided any feedback regarding the areas for improvement.

56. Health and Wellbeing Strategy Update: Healthy Places

The Board received 3 separate presentations which set out the work and commitments being taken forward as part of the healthy place domain of the health and wellbeing strategy.

The first presentation related to the Harrow economic strategy. The Board were informed that the Harrow economic strategy was a 3-year programme running from 2023 – 2026 and that the strategy closely aligned with the Council's vision of restoring pride in Harrow. The strategy was split up into 3 priorities: skills and employability, business growth and Job create and high streets.

Following on from a question relating to the recruitment and development of employability in the Borough, it was agreed that an Officer from the Council would contact a member of the NHS trust directly to ensure a joined-up approach. The Board noted that it would be helpful to have more joined up conversations to take a strategic approach to tackle this issue rather than drawing on the resources of any 1 partner.

As Portfolio Holder for Business and Employment, a Member wished to express that the idea of a joint up approach was a wonderful idea and believed that it was important to have a meeting where everyone got together to tackle the issues.

The Board then received a presentation regarding the Culture and Leisure in Harrow and how that supports mental health. It was noted that the Council plays a major role in providing access to sporting opportunities at a cost that is acceptable to the wider community and that the Council is a direct provider of entry level facilities such as free to use recreational spaces as well as pay and play summer and winter sports pitches, park tennis courts and leisure facilities.

The Leader of the Council noted that one of the real challenges of the next 5-10 years is the placement of the Leisure Centre and stated that having such facilities available is important in terms of health and wellbeing and preventing a lot of issues.

Lastly, the Board received a presentation which outlined the Climate and sustainability Strategy Consultation. The Officer set out the 4 key themes around which collective action is needed to meet the climate change response. These themes are: clean energy used efficiently, green mobility, a waste free economy and healthy places for us and nature.

It was suggested that a check and challenge session could be organised whereby key people from different organisations can come and talk about their initiatives and key issues surrounded the climate change response.

The Leader stated that it would be useful for a presentation on the local plan to be discussed at a future meeting of the board since it will include sections on healthcare provisions.

RESOLVED: That

- (1) the board notes the work that is underway and planned to support the delivery of the health and wellbeing strategy;
- (2) the board endorses the approach being taken to improve the health and wellbeing of Harrow.

57. Impact of Industrial Action on Elective Waiting List at London North West University Healthcare NHS Trust

The Board received a presentation which provided an overview of the junior doctor and consultant strikes to date across 2023 as per the British Medical Association (BMA) campaign.

The Board were informed that after every strike there was a process in place to ensure that patients were re-booked. Patients didn't go to the bottom of the piles, they were back on the waiting times that they were at and they were prioritised again initially through clinical urgency and then through the waiting times.

Members of the Board were then given the opportunity to ask any questions based on the presentation, however none were raised.

RESOLVED: That the Board notes the report.

58. Better Care Fund (BCF) 2023-25 Submission Update

The Board received an update regarding the Better Care Fund (BCF) 2023-25 submission.

The Better Care Fund submission draws together details of funding streams and actions that are taken locally to achieve the goals of the BCF which are to prevent admission to facilitate discharge from hospital and to maintain people's independence in the Community.

It was noted that although recommendation 2 of the report stated, "the Chair of the Health and Wellbeing Board, following consultation with the Director Harrow Place Based Partnership and Corporate Director People Services, be authorised to approve of the final submission for BCF 2023-25", the BCF had been submitted already and therefore the recommendation to the Board is that the Board approves the submission.

RESOLVED: That

- (1) the Board notes the details of the report;
- (2) the Board approves the final submission for BCF 2023-25.

59. Introduction of Right Care, Right Person Model

The Board received an information briefing from the Metropolitan Police regarding the Introduction of Right Care, Right Person model.

The Model is set to be introduced on the 31 October 2023 and is aimed at making sure that the right agency deals with health-related calls instead of police being the first responder. It has been shown in Humberside to improve outcomes and reduce police demand. For victims of crime, this means freeing up police time officers can deploy to incidents in line with the core purposes of policing. For health patients, it means helping vulnerable patients to access the right care more quickly and also a policing response to a health issue can often lead vulnerable people feeling criminalised even where no crime has been committed.

The Board were informed that there were 4 elements to the Right Care, Right Person model that were being addressed. These are: concern for welfare, absent without leave from mental health establishments, transportation and the 4th is around Section 136 and voluntary patients.

A Member noted that the Humberside model took around 2 years to embed the whole process and sought the level of assurance that could be provided that all the agencies, partner agencies are prepared for this change. It was confirmed that this has been a process that's been ongoing now for some time. There have been regular meetings where every organisation has representation and quite largely there's already existing policies in place around a number of these key themes. The Officer also confirmed that there are additional Pan London processes being developed at that very top executive level.

In response to a question regarding the impact that this would have on Harrow, it was confirmed that these policies will be discussed at that executive level with the London wide or even national processes and policies disseminated out locally.

A Member sought reassurance in terms of the Police resource allocation for allowing the transitions to take place. The Officer stated that there will be a triage process in place, which will be for the initial call handling, and that will triage the calls.

The Leader of the Council stated that it would be a good idea for Officers and the Police to meet on a regular basis as this is implemented to pick up any unintended consequences and report back to the board at a future meeting.

RESOLVED: That the information briefing be noted.

(Note: The meeting, having commenced at 10.04 am, closed at 12.05 pm).

(Signed) Councillor Paul Osborn
Chair